

**Item Analysis: 1. Indicate your sex.**

Label	Value	Frequency	Percent	Valid Percent
Male	1	210	22.20	22.25
Female	2	734	77.59	77.75
Total Valid		944	99.79	100.00
Total Missing	-1	2	0.21	
Total		946	100.00	

**Item Analysis: 2. Indicate your race.**

Label	Value	Frequency	Percent	Valid Percent
African American	1	195	20.61	20.70
Asian	2	13	1.37	1.38
Hispanic	3	13	1.37	1.38
Native American	4	14	1.48	1.49
White	5	687	72.62	72.93
Other	6	20	2.11	2.12
Total Valid		942	99.58	100.00
Total Missing	-1	4	0.42	
Total		946	100.00	

**Item Analysis: 3. In what department do you pick up your folder for registration?**

Label	Value	Frequency	Percent	Valid Percent
ALLH	1	112	11.84	12.12
AEH	2	93	9.83	10.06
BSS	3	94	9.94	10.17
BIOL	4	62	6.55	6.71
BADM	5	178	18.82	19.26
EDUC	6	110	11.63	11.90
MAPS	7	29	3.07	3.14
NURS	8	246	26.00	26.62
Total Valid		924	97.67	100.00
Total Missing	-1	22	2.33	
Total		946	100.00	

**Item Analysis: 4. How old are you?**

Label	Value	Frequency	Percent	Valid Percent
19 or less	1	187	19.77	19.87
20 - 21	2	186	19.66	19.77
22 - 24	3	183	19.34	19.45
25 +	4	385	40.70	40.91
Total Valid		941	99.47	100.00
Total Missing	-1	5	0.53	
Total		946	100.00	

**Item Analysis: 5. Which best describes your status? (If you are divorced or widowed, please choose one of the single options).**

Label	Value	Frequency	Percent	Valid Percent
M no children	1	65	6.87	6.91
M child under 18	2	197	20.82	20.94
M grown children	3	24	2.54	2.55
S no children	4	481	50.85	51.12
S child under 18	5	155	16.38	16.47
S grown children	6	19	2.01	2.02
Total Valid		941	99.47	100.00
Total Missing	-1	5	0.53	
Total		946	100.00	

**Item Analysis: 6. Where is your permanent address?**

Label	Value	Frequency	Percent	Valid Percent
Rapides	1	591	62.47	62.61
Surrounding parishes	2	303	32.03	32.10
Other parishes	3	42	4.44	4.45
Other state	4	3	0.32	0.32
Other country	5	5	0.53	0.53
Total Valid		944	99.79	100.00
Total Missing	-1	2	0.21	
Total		946	100.00	

**Item Analysis: 7. Which best describes your status at the beginning of this semester?**

Label	Value	Frequency	Percent	Valid Percent
Part-time	1	327	34.57	34.60
Full-time	2	618	65.33	65.40
Total Valid		945	99.89	100.00
Total Missing	-1	1	0.11	
Total		946	100.00	

**Item Analysis: 8. Indicate what time(s) of day you are enrolled in classes this semester.**

Label	Value	Frequency	Percent	Valid Percent
Days	1	482	50.95	51.22
Nights	2	114	12.05	12.11
Both	3	345	36.47	36.66
Total Valid		941	99.47	100.00
Total Missing	-1	5	0.53	
Total		946	100.00	

**Item Analysis: 9. How many hours are you employed per week?**

Label	Value	Frequency	Percent	Valid Percent
1 - 10	1	60	6.34	6.35
11 - 20	2	173	18.29	18.31
21 - 30	3	173	18.29	18.31
31 - 40	4	314	33.19	33.23
none	5	225	23.78	23.81
Total Valid		945	99.89	100.00
Total Missing	-1	1	0.11	
Total		946	100.00	

**Item Analysis: 10. Are you the first person in your immediate family (grandparents, parents, brothers or sisters) who has attended college?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	271	28.65	28.65
No	2	675	71.35	71.35
Total Valid		946	100.00	100.00

**Item Analysis: 11. Are you aware of the peer tutoring services provided by Student Services?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	810	85.62	85.62
No	2	136	14.38	14.38
Total Valid		946	100.00	100.00

**Item Analysis: 12. Have you used the peer tutoring services provided by Student Services?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	155	16.38	16.38
No	2	791	83.62	83.62
Total Valid		946	100.00	100.00

**Item Analysis: 13. Did you attend a Job Fair this spring?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	101	10.68	10.68
No	2	845	89.32	89.32
Total Valid		946	100.00	100.00

**Item Analysis: 14. Have you ever used academic, career and personal counseling services provided by Student Services?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	192	20.30	20.32
No	2	753	79.60	79.68
Total Valid		945	99.89	100.00
Total Missing	-1	1	0.11	
Total		946	100.00	

**Item Analysis: 15. Are you currently a member of any student organization at LSUA?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	205	21.67	21.74
No	2	738	78.01	78.26
Total Valid		943	99.68	100.00
Total Missing	-1	3	0.32	
Total		946	100.00	

**Item Analysis: 16. Are you aware that LSUA has a Student Government?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	809	85.52	85.79
No	2	134	14.16	14.21
Total Valid		943	99.68	100.00
Total Missing	-1	3	0.32	
Total		946	100.00	

**Item Analysis: 17. Have you considered becoming an active member of the Student Government?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	99	10.47	10.50
No	2	844	89.22	89.50
Total Valid		943	99.68	100.00
Total Missing	-1	3	0.32	
Total		946	100.00	

**Item Analysis: 18. Have you participated in at least one student activity during the fall or spring semester? (e.g. Organizational Fair, Mardi Gras parade, Intramural sports, Thanksgiving Feast, etc.)**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	312	32.98	33.05
No	2	632	66.81	66.95
Total Valid		944	99.79	100.00
Total Missing	-1	2	0.21	
Total		946	100.00	

**Item Analysis: 19. Have you participated in the intramural sports program at LSUA?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	36	3.81	3.82
No	2	907	95.88	96.18
Total Valid		943	99.68	100.00
Total Missing	-1	3	0.32	
Total		946	100.00	

**Item Analysis: 20. Did you have a library assignment in any of your classes this year?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	566	59.83	60.08
No	2	376	39.75	39.92
Total Valid		942	99.58	100.00
Total Missing	-1	4	0.42	
Total		946	100.00	

**Item Analysis: 21. Has a librarian shown you how to use either print or online resources when you visited the library?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	625	66.07	66.42
No	2	316	33.40	33.58
Total Valid		941	99.47	100.00
Total Missing	-1	5	0.53	
Total		946	100.00	

**Item Analysis: 22. Are you aware that the library has on-line tutorials that you can reach through D2L?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	640	67.65	67.94
No	2	302	31.92	32.06
Total Valid		942	99.58	100.00
Total Missing	-1	4	0.42	
Total		946	100.00	

**Item Analysis: 23. Do you have access to the Internet at home?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	844	89.22	89.50
No	2	99	10.47	10.50
Total Valid		943	99.68	100.00
Total Missing	-1	3	0.32	
Total		946	100.00	

**Item Analysis: 24. If you answered yes to #23, do you have access to broadband (DSL, cable, wireless, or satellite) internet access at home?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	677	71.56	81.27
No	2	156	16.49	18.73
Total Valid		833	88.05	100.00
Total Missing	-1	113	11.95	
Total		946	100.00	

**Item Analysis: 25. Are you aware that each spring a new representative of LSUA is selected at the Ms. LSUA pageant?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	700	74.00	74.15
No	2	244	25.79	25.85
Total Valid		944	99.79	100.00
Total Missing	-1	2	0.21	
Total		946	100.00	

**Item Analysis: 26. Have you ever attended an LSUA pageant?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	46	4.86	4.87
No	2	898	94.93	95.13
Total Valid		944	99.79	100.00
Total Missing	-1	2	0.21	
Total		946	100.00	

**Item Analysis: 27. Are you aware that the LSUA Children's Center offers priority enrollment to LSUA students who require full-time care for their children?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	604	63.85	64.26
No	2	336	35.52	35.74
Total Valid		940	99.37	100.00
Total Missing	-1	6	0.63	
Total		946	100.00	

**Item Analysis: 28. Are you aware that Child Care Assistance funds are accepted at the LSUA Children's Center from parents who are deemed eligible for child care tuition assistance?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	387	40.91	41.17
No	2	553	58.46	58.83
Total Valid		940	99.37	100.00
Total Missing	-1	6	0.63	
Total		946	100.00	

**Item Analysis: 29. If the LSUA Children's Center were open in the evening, would you use its service?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	212	22.41	22.94
No	2	712	75.26	77.06
Total Valid		924	97.67	100.00
Total Missing	-1	22	2.33	
Total		946	100.00	

**Item Analysis: 30. Are you aware that free mathematics tutoring is available on campus?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	674	71.25	71.40
No	2	270	28.54	28.60
Total Valid		944	99.79	100.00
Total Missing	-1	2	0.21	
Total		946	100.00	

**Item Analysis: 31. Are you enrolled in a mathematics course this semester?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	405	42.81	43.09
No	2	535	56.55	56.91
Total Valid		940	99.37	100.00
Total Missing	-1	6	0.63	
Total		946	100.00	

**Item Analysis: 32. If you answered Yes to #31, did you use the free tutoring service on campus?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	44	4.65	11.17
No	2	350	37.00	88.83
Total Valid		394	41.65	100.00
Total Missing	-1	552	58.35	
Total		946	100.00	

**Item Analysis: 33. If you answered Yes to #32, were you satisfied with your tutoring experience?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	34	3.59	77.27
No	2	10	1.06	22.73
Total Valid		44	4.65	100.00
Total Missing	-1	902	95.35	
Total		946	100.00	

**Item Analysis: 34. I am satisfied with the role that students have in decision making at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	120	12.68	12.75
Agree	2	501	52.96	53.24
Disagree	3	109	11.52	11.58
Strongly Disagree	4	45	4.76	4.78
No Opinion	0	166	17.55	17.64
Total Valid		941	99.47	100.00
Total Missing	-1	5	0.53	
Total		946	100.00	

**Item Analysis: 35. I am satisfied with the development opportunities offered by the LSUA Academic Advising Center.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	132	13.95	14.03
Agree	2	530	56.03	56.32
Disagree	3	86	9.09	9.14
Strongly Disagree	4	38	4.02	4.04
No Opinion	0	155	16.38	16.47
Total Valid		941	99.47	100.00
Total Missing	-1	5	0.53	
Total		946	100.00	

**Item Analysis: 36. I understand that my academic advisor addresses more than course selection.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	193	20.40	20.51
Agree	2	552	58.35	58.66
Disagree	3	113	11.95	12.01
Strongly Disagree	4	25	2.64	2.66
No Opinion	0	58	6.13	6.16
Total Valid		941	99.47	100.00
Total Missing	-1	5	0.53	
Total		946	100.00	

**Item Analysis: 37. I am satisfied with the overall academic advising process at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	161	17.02	17.15
Agree	2	493	52.11	52.50
Disagree	3	169	17.86	18.00
Strongly Disagree	4	73	7.72	7.77
No Opinion	0	43	4.55	4.58
Total Valid		939	99.26	100.00
Total Missing	-1	7	0.74	
Total		946	100.00	

**Item Analysis: 38. I am satisfied with the New Student Orientation provided by LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	119	12.58	12.69
Agree	2	479	50.63	51.07
Disagree	3	58	6.13	6.18
Strongly Disagree	4	21	2.22	2.24
No Opinion	0	261	27.59	27.83
Total Valid		938	99.15	100.00
Total Missing	-1	8	0.85	
Total		946	100.00	

**Item Analysis: 39. I am satisfied with the service (helpfulness of staff, waiting time etc.) provided by Accounting Services.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	153	16.17	16.33
Agree	2	536	56.66	57.20
Disagree	3	112	11.84	11.95
Strongly Disagree	4	59	6.24	6.30
No Opinion	0	77	8.14	8.22
Total Valid		937	99.05	100.00
Total Missing	-1	9	0.95	
Total		946	100.00	

**Item Analysis: 40. The hours that Accounting Services is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	141	14.90	15.00
Agree	2	555	58.67	59.04
Disagree	3	107	11.31	11.38
Strongly Disagree	4	36	3.81	3.83
No Opinion	0	101	10.68	10.74
Total Valid		940	99.37	100.00
Total Missing	-1	6	0.63	
Total		946	100.00	

**Item Analysis: 41. I am satisfied with the service (helpfulness of staff, waiting time etc.) provided by Admissions and Records.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	154	16.28	16.38
Agree	2	613	64.80	65.21
Disagree	3	68	7.19	7.23
Strongly Disagree	4	41	4.33	4.36
No Opinion	0	64	6.77	6.81
Total Valid		940	99.37	100.00
Total Missing	-1	6	0.63	
Total		946	100.00	

**Item Analysis: 42. The hours that Admissions and Records is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	152	16.07	16.14
Agree	2	609	64.38	64.65
Disagree	3	66	6.98	7.01
Strongly Disagree	4	28	2.96	2.97
No Opinion	0	87	9.20	9.24
Total Valid		942	99.58	100.00
Total Missing	-1	4	0.42	
Total		946	100.00	

**Item Analysis: 43. Overall, I am satisfied with the services provided by the LSUA Golf Course.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	77	8.14	8.24
Agree	2	270	28.54	28.91
Disagree	3	33	3.49	3.53
Strongly Disagree	4	26	2.75	2.78
No Opinion	0	528	55.81	56.53
Total Valid		934	98.73	100.00
Total Missing	-1	12	1.27	
Total		946	100.00	

**Item Analysis: 44. I am satisfied with the copiers available to students on campus.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	124	13.11	13.26
Agree	2	444	46.93	47.49
Disagree	3	115	12.16	12.30
Strongly Disagree	4	89	9.41	9.52
No Opinion	0	163	17.23	17.43
Total Valid		935	98.84	100.00
Total Missing	-1	11	1.16	
Total		946	100.00	

**Item Analysis: 45. Overall, I am satisfied with vending on the LSUA campus.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	109	11.52	11.62
Agree	2	488	51.59	52.03
Disagree	3	141	14.90	15.03
Strongly Disagree	4	98	10.36	10.45
No Opinion	0	102	10.78	10.87
Total Valid		938	99.15	100.00
Total Missing	-1	8	0.85	
Total		946	100.00	

**Item Analysis: 46. The Chancellor is an effective leader.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	195	20.61	20.92
Agree	2	421	44.50	45.17
Disagree	3	28	2.96	3.00
Strongly Disagree	4	24	2.54	2.58
No Opinion	0	264	27.91	28.33
Total Valid		932	98.52	100.00
Total Missing	-1	14	1.48	
Total		946	100.00	

**Item Analysis: 47. I am satisfied with the technology available in classrooms.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	174	18.39	18.53
Agree	2	573	60.57	61.02
Disagree	3	102	10.78	10.86
Strongly Disagree	4	39	4.12	4.15
No Opinion	0	51	5.39	5.43
Total Valid		939	99.26	100.00
Total Missing	-1	7	0.74	
Total		946	100.00	

**Item Analysis: 48. I am satisfied with the use of technology by the instructors in my classes.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	169	17.86	18.04
Agree	2	605	63.95	64.57
Disagree	3	77	8.14	8.22
Strongly Disagree	4	33	3.49	3.52
No Opinion	0	53	5.60	5.66
Total Valid		937	99.05	100.00
Total Missing	-1	9	0.95	
Total		946	100.00	

**Item Analysis: 47. I am satisfied with the software available in LSUA's student computer labs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	186	19.66	19.85
Agree	2	591	62.47	63.07
Disagree	3	53	5.60	5.66
Strongly Disagree	4	19	2.01	2.03
No Opinion	0	88	9.30	9.39
Total Valid		937	99.05	100.00
Total Missing	-1	9	0.95	
Total		946	100.00	

**Item Analysis: 50. I am satisfied with Technical Services (help desk, technical support, e-mail etc) available from IET Services.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	160	16.91	17.06
Agree	2	547	57.82	58.32
Disagree	3	52	5.50	5.54
Strongly Disagree	4	17	1.80	1.81
No opinion	0	162	17.12	17.27
Total Valid		938	99.15	100.00
Total Missing	-1	8	0.85	
Total		946	100.00	

**Item Analysis: 51. I am satisfied with the resources on the my.lsua web portal.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	168	17.76	17.87
Agree	2	632	66.81	67.23
Disagree	3	48	5.07	5.11
Strongly Disagree	4	16	1.69	1.70
No Opinion	0	76	8.03	8.09
Total Valid		940	99.37	100.00
Total Missing	-1	6	0.63	
Total		946	100.00	

**Item Analysis: 52. The hours that the ETC lab (in the Electronic Resource Center) is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	155	16.38	16.56
Agree	2	545	57.61	58.23
Disagree	3	55	5.81	5.88
Strongly Disagree	4	23	2.43	2.46
No opinion	0	158	16.70	16.88
Total Valid		936	98.94	100.00
Total Missing	-1	10	1.06	
Total		946	100.00	

**Item Analysis: 53. I am satisfied with the ease of use and amount of information available on the LSUA website.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	181	19.13	19.28
Agree	2	622	65.75	66.24
Disagree	3	66	6.98	7.03
Strongly Disagree	4	23	2.43	2.45
No opinion	0	47	4.97	5.01
Total Valid		939	99.26	100.00
Total Missing	-1	7	0.74	
Total		946	100.00	

**Item Analysis: 54. The equipment in the LSUA student computer labs functions properly.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	159	16.81	16.95
Agree	2	624	65.96	66.52
Disagree	3	58	6.13	6.18
Strongly Disagree	4	23	2.43	2.45
No opinion	0	74	7.82	7.89
Total Valid		938	99.15	100.00
Total Missing	-1	8	0.85	
Total		946	100.00	

**Item Analysis: 55. As a transfer student, I am/was satisfied with the amount of time it took for Admissions to complete the evaluation of my transfer courses.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	88	9.30	9.90
Agree	2	266	28.12	29.92
Disagree	3	64	6.77	7.20
Strongly Disagree	4	54	5.71	6.07
No opinion	0	417	44.08	46.91
Total Valid		889	93.97	100.00
Total Missing	-1	57	6.03	
Total		946	100.00	

**Item Analysis: 56. I am satisfied with the services of the office of the Vice Chancellor for Finance and Administrative Services.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	110	11.63	11.83
Agree	2	423	44.71	45.48
Disagree	3	63	6.66	6.77
Strongly Disagree	4	48	5.07	5.16
No opinion	0	286	30.23	30.75
Total Valid		930	98.31	100.00
Total Missing	-1	16	1.69	
Total		946	100.00	

**Item Analysis: 65. The hours that the LSUA library is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	177	18.71	18.91
Agree	2	561	59.30	59.94
Disagree	3	49	5.18	5.24
Strongly Disagree	4	31	3.28	3.31
No opinion	0	118	12.47	12.61
Total Valid		936	98.94	100.00
Total Missing	-1	10	1.06	
Total		946	100.00	

**Item Analysis: 58. The interlibrary loan service available through the LSUA library meets my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	96	10.15	10.40
Agree	2	331	34.99	35.86
Disagree	3	39	4.12	4.23
Strongly Disagree	4	16	1.69	1.73
No Opinion	0	441	46.62	47.78
Total Valid		923	97.57	100.00
Total Missing	-1	23	2.43	
Total		946	100.00	

**Item Analysis: 59. The library provides adequate information resources (books, periodicals, databases, etc.) to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	165	17.44	17.76
Agree	2	581	61.42	62.54
Disagree	3	38	4.02	4.09
Strongly Disagree	4	16	1.69	1.72
No Opinion	0	129	13.64	13.89
Total Valid		929	98.20	100.00
Total Missing	-1	17	1.80	
Total		946	100.00	

**Item Analysis: 60. The library's web site is useful.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	177	18.71	19.11
Agree	2	522	55.18	56.37
Disagree	3	44	4.65	4.75
Strongly Disagree	4	16	1.69	1.73
No Opinion	0	167	17.65	18.03
Total Valid		926	97.89	100.00
Total Missing	-1	20	2.11	
Total		946	100.00	

**Item Analysis: 61. Overall, I am satisfied with the services provided by the LSUA library.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	191	20.19	20.83
Agree	2	586	61.95	63.90
Disagree	3	28	2.96	3.05
Strongly Disagree	4	6	0.63	0.65
No Opinion	0	106	11.21	11.56
Total Valid		917	96.93	100.00
Total Missing	-1	29	3.07	
Total		946	100.00	

**Item Analysis: 62. I am satisfied with the service (helpfulness of staff, waiting time etc.) in the Financial Aid and Scholarships office.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	127	13.42	13.70
Agree	2	442	46.72	47.68
Disagree	3	123	13.00	13.27
Strongly Disagree	4	123	13.00	13.27
No opinion	0	112	11.84	12.08
Total Valid		927	97.99	100.00
Total Missing	-1	19	2.01	
Total		946	100.00	

**Item Analysis: 63. The hours that Financial Aid and Scholarships is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	118	12.47	12.73
Agree	2	531	56.13	57.28
Disagree	3	84	8.88	9.06
Strongly Disagree	4	59	6.24	6.36
No opinion	0	135	14.27	14.56
Total Valid		927	97.99	100.00
Total Missing	-1	19	2.01	
Total		946	100.00	

**Item Analysis: 64. I am satisfied with the services provided by the Media Relations Department.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	79	8.35	8.61
Agree	2	315	33.30	34.31
Disagree	3	24	2.54	2.61
Strongly Disagree	4	15	1.59	1.63
No Opinion	0	485	51.27	52.83
Total Valid		918	97.04	100.00
Total Missing	-1	28	2.96	
Total		946	100.00	

**Item Analysis: 65. The hours that peer tutors are available are sufficient to meet my needs**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	70	7.40	7.58
Agree	2	338	35.73	36.58
Disagree	3	61	6.45	6.60
Strongly Disagree	4	33	3.49	3.57
No Opinion	0	422	44.61	45.67
Total Valid		924	97.67	100.00
Total Missing	-1	22	2.33	
Total		946	100.00	

**Item Analysis: 66. The subjects for which peer tutors are available are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	78	8.25	8.46
Agree	2	359	37.95	38.94
Disagree	3	46	4.86	4.99
Strongly Disagree	4	28	2.96	3.04
No Opinion	0	411	43.45	44.58
Total Valid		922	97.46	100.00
Total Missing	-1	24	2.54	
Total		946	100.00	

**Item Analysis: 67. The personnel in Student Services are helpful, courteous, and provide the information I need, or make an appropriate referral.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	113	11.95	12.19
Agree	2	508	53.70	54.80
Disagree	3	28	2.96	3.02
Strongly Disagree	4	18	1.90	1.94
No Opinion	0	260	27.48	28.05
Total Valid		927	97.99	100.00
Total Missing	-1	19	2.01	
Total		946	100.00	

**Item Analysis: 68. I am satisfied with the variety of student organizations available for students to join at LSUA**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	93	9.83	10.10
Agree	2	452	47.78	49.08
Disagree	3	88	9.30	9.55
Strongly Disagree	4	38	4.02	4.13
No Opinion	0	250	26.43	27.14
Total Valid		921	97.36	100.00
Total Missing	-1	25	2.64	
Total		946	100.00	

**Item Analysis: 69. I am satisfied with the variety of campus activities available for students to participate in at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	95	10.04	10.28
Agree	2	453	47.89	49.03
Disagree	3	106	11.21	11.47
Strongly Disagree	4	49	5.18	5.30
No Opinion	0	221	23.36	23.92
Total Valid		924	97.67	100.00
Total Missing	-1	22	2.33	
Total		946	100.00	

**Item Analysis: 70. I am satisfied with the student newspaper (Paper Tiger) at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	83	8.77	9.00
Agree	2	391	41.33	42.41
Disagree	3	75	7.93	8.13
Strongly Disagree	4	46	4.86	4.99
No Opinion	0	327	34.57	35.47
Total Valid		922	97.46	100.00
Total Missing	-1	24	2.54	
Total		946	100.00	

**Item Analysis: 71. I am satisfied with the assistance available to students at LSUA in dealing with such issues as time management, test scores, study skills, note taking etc**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	99	10.47	10.73
Agree	2	456	48.20	49.40
Disagree	3	48	5.07	5.20
Strongly Disagree	4	26	2.75	2.82
No Opinion	0	294	31.08	31.85
Total Valid		923	97.57	100.00
Total Missing	-1	23	2.43	
Total		946	100.00	

**Item Analysis: 72. The hours that the LSUA Counseling Center is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	94	9.94	10.15
Agree	2	418	44.19	45.14
Disagree	3	37	3.91	4.00
Strongly Disagree	4	18	1.90	1.94
No Opinion	0	359	37.95	38.77
Total Valid		926	97.89	100.00
Total Missing	-1	20	2.11	
Total		946	100.00	

**Item Analysis: 73. Overall, I am satisfied with the services provided by Student Services (career and personal counseling, peer tutoring, student activities)**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	101	10.68	10.93
Agree	2	480	50.74	51.95
Disagree	3	31	3.28	3.35
Strongly Disagree	4	23	2.43	2.49
No Opinion	0	289	30.55	31.28
Total Valid		924	97.67	100.00
Total Missing	-1	22	2.33	
Total		946	100.00	

**Item Analysis: 74. I have been made aware of the duties of the University Police through the LSUA Catalog, Student Handbook, etc.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	147	15.54	15.86
Agree	2	603	63.74	65.05
Disagree	3	48	5.07	5.18
Strongly Disagree	4	25	2.64	2.70
No Opinion	0	104	10.99	11.22
Total Valid		927	97.99	100.00
Total Missing	-1	19	2.01	
Total		946	100.00	

**Item Analysis: 75. I am satisfied with the services provided to students by the University Police.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	151	15.96	16.32
Agree	2	564	59.62	60.97
Disagree	3	52	5.50	5.62
Strongly Disagree	4	37	3.91	4.00
No Opinion	0	121	12.79	13.08
Total Valid		925	97.78	100.00
Total Missing	-1	21	2.22	
Total		946	100.00	

**Item Analysis: 76. I feel safe on the LSUA campus.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	246	26.00	26.51
Agree	2	579	61.21	62.39
Disagree	3	32	3.38	3.45
Strongly Disagree	4	23	2.43	2.48
No Opinion	0	48	5.07	5.17
Total Valid		928	98.10	100.00
Total Missing	-1	18	1.90	
Total		946	100.00	